

## Quality Policy

Saba Infrastructure, as an operator of car parks and regulated parking zones, has the principal goal of providing its clients a high **quality service** that is worthy of our leading position in the urban mobility sector, and that meets all the legal requirements and our own internal regulations at all times.

The Management and everyone who works at Saba is **committed** to and in tune with our **client's needs**, developing steps and using all the **resources and information needed** to provide this service, ensuring that the entire staff has the resources it needs to carry out its tasks.

Saba works towards **continuous improvement**, by optimizing and improving **efficiency of processes**, meeting and aiming to exceed client expectations. The company also aims to preserve the environment, meeting present needs without compromising the abilities of future generations, and to achieve a high level of health and safety by setting and meeting specific goals and objectives.

The Management at Saba undertakes to review this policy periodically, adapting it to any needs that may arise. It shall be accessible to anyone interested and will be distributed among all of its employees and contractors, as well as being made available to our clients and to the general public.

Josep Martínez Vila

*CEO*  
**Saba Infraestructuras**